

# Total Comfort Protection Plan

**Coverage for nearly 70 valuable parts and services!**

**Benefits:**

- ▶ Covers nearly 70 parts
- ▶ Labor **INCLUDED**
- ▶ Annual Equipment Maintenance Check **INCLUDED**



During the term of this service plan, Hunts Point/Brite Fuel will repair or replace any of the following items which may become defective due to normal use or wear and tear:

**Controls**

- ▶ Aquastat (single)
- ▶ Cad Cell Assembly
- ▶ Cad Cell Bulb
- ▶ Cad Cell Relay
- ▶ Draft Regulator
- ▶ Fuses (at unit)
- ▶ Pressuretrol Control
- ▶ Primary Control
- ▶ Pyrostat
- ▶ Reverse Aquastat
- ▶ Stack Control/Stack Switch
- ▶ Thermostat (manual)

**Hot Water Systems**

- ▶ Gauge Glass
- ▶ Gauge Glass Washer

**Warm Air Systems**

- ▶ Air Filter (change if owner supplied)
- ▶ Air Stat
- ▶ Blower Fan Belt
- ▶ Fan Control
- ▶ Limit Control
- ▶ Fan & Limit Combination Control

**Burner Replacement Parts**

- ▶ Air Shutter
- ▶ Air Stabilizer
- ▶ Burner Cables
- ▶ Burner Capacitor
- ▶ Burner Coupling
- ▶ Burner Fan
- ▶ Burner Flange Gasket
- ▶ Burner Housing Assembly
- ▶ Burner Master Control
- ▶ Burner Motor
- ▶ Burner Switch
- ▶ Buss Bar Transformer Leads
- ▶ Cad Cell Assembly
- ▶ Cad Cell Leads
- ▶ Delayed Oil Valve
- ▶ Delayed Oil Valve Coil
- ▶ Electrode Assembly
- ▶ Electrodes
- ▶ End Cone
- ▶ Flare Fittings
- ▶ Ignition Leads (cable)
- ▶ Ignition Transformer
- ▶ Ignition Transformer Gaskets
- ▶ Ignition Wiring

- ▶ Nozzle
- ▶ Nozzle Assembly (adapter)
- ▶ Nozzle Line
- ▶ Porcelain Insulators
- ▶ Solenoid Valve
- ▶ Turbulator

**Fuel Supply Parts**

- ▶ Antihum Device
- ▶ Fiomatic Valve
- ▶ Fuel Filter Cartridge
- ▶ Fuel Filter Cartridge Gasket
- ▶ Fuel Pump
- ▶ Fuel Pump Bleeder
- ▶ Fuel Pump Couplings
- ▶ Fuel Pump Fittings
- ▶ Fuel Pump Gasket
- ▶ Fuel Pump Seal
- ▶ Fuel Pump Strainer
- ▶ Tank Gauge Vial

**Equipment Maintenance Check: Annual Tune-up and Cleaning**

The tune-up and cleaning will be performed once within the Service Plan term between 8 AM and 3 PM weekdays. Customer required to arrange tune-up appointment. We will:

- ▶ Test and adjust system for maximum efficiency
- ▶ Lubricate all motors and bearings as needed
- ▶ Vacuum clean furnace or boiler if necessary
- ▶ Inspect combustion chamber
- ▶ Check all safety controls
- ▶ Replace nozzle, oil filter cartridge and pump strainer
- ▶ Replace customer supplied air filters
- ▶ Check and clean chimney base if accessible
- ▶ Inspect and clean nozzle assembly and electrodes
- ▶ Check oil lines and tank(s) where accessible

**Additional Burner Units**

Any additional burner(s) located at the same address and connected to the same fuel storage tank may be added to the agreement at the rate of 50% of the primary unit, per unit.

**Service Hours**

**Summer (April 15-Oct. 14) 8:00 a.m. to 4:30 p.m. Mon-Fri**  
**Winter (Oct. 15-April 14) 8:00 a.m. to 7:30 p.m. Mon-Sat**

Requests for service at other than the regular service hours will be billed at our prevailing rates. Federal, state, and union holidays are not included as regular service hours under this agreement.



"We Make Warm Friends"  
718-893-3100



718-464-0900

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# General Terms and Conditions

1. Labor is covered only for the repair and replacement of listed parts as indicated on page 1 of the applicable Protection Plan. For non-covered heating repairs or parts, you will be billed at our prevailing rate for parts and labor.
2. Exclusions: None of our service plans will cover the expense of repairs:
  - If plan coverage has been canceled or suspended.
  - If you run out of oil because of credit delinquency or when customer is not on automatic delivery.
  - If emergency switch is in "off" position.
  - If thermostat is not set high enough, or if clock is not set accurately.
  - If you fail to maintain proper water level.
  - If you fail to maintain adequate supply of fuel oil and are not on automatic delivery.
  - If you have misused your heating system or have attempted repairs yourself or have hired an outside party to attempt repairs.
  - If your heating system's operation has been impaired for any reason not directly related to the wear and tear of ordinary use or has been damaged by vandalism, fire, flood, power outages, your failure to keep non-covered parts in good repair or any other reason including acts of God or nature.
  - If your heating system has been damaged or denied fuel by broken or plugged oil lines; by water, sediment or sludge in your oil tank; or by inadequate fuel-pumping equipment.
  - If you request us to arrive at your residence after our normal business hours to repair odors or leaks when your furnace or boiler is still operational and still providing heat.
  - If an appointment is made and our serviceman arrives to find no one home. There will also be a \$30.00 charge.
  - If you request us to perform simple homeowner tasks that require no special tools, training or abilities such as resetting your circuit breakers or changing fuses; turning up your thermostat; turning on your emergency switches; filling your boiler with enough water to operate properly; venting your radiators or draining your expansion tank.
  - If there is inadequate boiler room ventilation.
  - If premises are vacant or unattended.
  - If conditions are beyond the control of Hunts Point/Brite Fuel.
  - If piping is not related to the heating system.
3. The low-water-cut-off device on the boiler should be drained and flushed regularly by the homeowner to prevent sediment from interfering with its normal operation. Hunts Point/Brite Fuel will not be responsible for any damage due to the failure of this control for any reason whatsoever.
4. This agreement does not cover non-emergency service calls outside of normal working hours as indicated on page 1 of the Protection Plan, repair or replacement of obsolete parts which are not available through regular supply sources, or any work which requires us to expose concealed piping, ductwork, or oil lines for repair. Emergency service constitutes NO HEAT OR SERIOUS FUEL LEAKS. Plan does not cover above or below ground oil tanks, underground lines, and fittings or valves.
5. This agreement is available for residential equipment where the customer purchases 100% of his/her heating oil requirements (650 gallons per year minimum) from Hunts Point/Brite Fuel on an automatic or "will-call" basis. "Will-call" basis customers are responsible for start-up or emergency oil delivery costs if they run out of oil. Hunts Point/Brite Fuel has the unilateral, unreviewable, automatic right to terminate this agreement for service with or without notice, if Hunts Point/Brite determined or concluded that the customer is NOT purchasing all of his or her fuel oil needs from Hunts Point /Brite Fuel. Hunts Point /Brite reserve the right to make said determination based on prior year's consumption or other comparable customers' fuel oil consumption.
6. This agreement does not cover repairs needed due to acts of God, fire damage, flooding or other water damage, frozen pipes, power interruptions or other conditions beyond control of Hunts Point/Brite Fuel.
7. Prior to placing equipment on the plan, Hunts Point/Brite Fuel may assess a one-time parts charge to repair the equipment if necessary to bring it up to good operating condition. Labor may also be charged if the repair is major and customer gives prior verbal approval.
8. The length of this agreement is one year. It will automatically renew at that time unless we are notified of cancellation in writing 30 days prior. Likewise, should you sell your home within your coverage period, this agreement will automatically transfer to the new owners (for the remainder of the agreement) provided they purchase oil from Hunts Point/Brite Fuel. No refund will be given for cancelled plans. Hunts Point/Brite Fuel may cancel this plan for reasons including but not limited to: payment delinquency, no fuel purchase and /or fuel purchased from other than Hunts Point/Brite Fuel, as well as unsafe and hazardous conditions not remedied by the customer. We provide a free one-time inspection of your system when you sell your home — please contact us for details.
9. Hunts Point/Brite Fuel is not liable for damages associated with an oil tank leak. If a leak is suspected in a customer's underground oil tank, Hunts Point/Brite Fuel will pump the water out of the tank once to determine if the tank is leaking. The customer is responsible for all repairs, and may qualify for state funds for remediation and cleanup.
10. Limited Liability. Our service plans are not a warranty that your heating system will operate without defect or failure. They provide only for the repair or replacement of those specified covered parts which do fail or become defective from ordinary use. By the purchase of any of these plans, you explicitly agree that we may be held liable only for the value of the goods or services provided by the plan(s) purchased and that Hunts Point/Brite Fuel will not be liable for any incidental or consequential damages whatsoever. Hunts Point/Brite Fuel is neither an insurer nor a guarantor that any product will be serviced in a correct manner nor is Hunts Point/Brite Fuel an insurer to any and all damages that may be caused by Hunts Point/Brite Fuel alleged acts in connection with same. You further agree to be bound by our terms and conditions. Verbal agreements, representations or understandings with sales representatives, service technicians, or dispatch personnel regarding our plans will not be binding on us unless set forth in this document. There shall be no liability for any reason on the part of Hunts Point/Brite Fuel for work done by anyone else, unless such person is authorized in writing by Hunts Point/Brite Fuel to perform such work or furnish parts.
11. This agreement contains the entire understanding between Hunts Point /Brite Fuel and the customer hereto concerning the subject matter hereof, and supersedes and all prior agreements among Hunts Point /Brite Fuel and the customer with respects to the subject matter hereof, and may not be changed, modified, or altered, *nor any* of its provisions waived, except by an agreement in writing signed by Hunts Point/Brite Fuel and the customer hereto.

